



C R E D I T • V A L L E Y
THE CREDIT VALLEY HOSPITAL

Michelle DiEmanuele To Assume Role as Credit Valley President and CEO

May 12, 2008

FOR IMMEDIATE RELEASE (Mississauga, ON): The Credit Valley Hospital's Board Chair, Geoff Watson announced today that the Board of Directors has hired "a highly energetic and engaged leader adept at bringing out the best in people" as their incoming President and CEO.

Michelle DiEmanuele will assume the position being vacated by Wayne Fyffe, August 12, 2008.

"The Credit Valley Hospital has won the respect of the patients and families we serve, and our health care colleagues across the country for our commitment to making a difference in the lives of the people we serve," Watson said.

"Our philosophy at Credit Valley is to provide an environment that promotes healing and hope. Ms. DiEmanuele recognizes that health care is more than just treating a body. It's about caring for the patient and their family. It's about creating a working environment that enables our caregivers to do their very best work to achieve the best results for our patients and the community we serve."

DiEmanuele's career to date has been spent leading large-scale change, driving service quality enhancements, improving performance and creating sustainable results through people, process governance and technology strategies.

Watson says "the board was impressed with DiEmanuele's extensive experience in managing human capital, at a time when we are challenged by an aging workforce and ongoing competition to recruit the best and the brightest. Every day we strive to manage increasing patient volumes while we do our best to achieve wait time agendas. Michelle will help us to align our priorities and reach new heights in service."

DiEmanuele says she's up for the challenge. "I'm excited and honoured to be joining a leading provider of health care services at a time of great challenge and opportunity. Credit Valley Hospital has built its reputation through outstanding patient care and innovation reflected by a strong cadre of professionals and support staff."

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Recognized as one of *Canada's 100 Most Powerful Women* in 2006 and 2007, DiEmanuele was also recognized in 1999 as one of the country's *Top 40 under 40* and in 2005 was named the most influential *Top 40 under 40*.

DiEmanuele will leave her job as Deputy Minister, Ministry of Government Services, Secretary of Management Board of Cabinet and Associate Secretary of the Cabinet with the Government of Ontario to take the role as President and CEO of Credit Valley. As Deputy Minister she led the overall modernization of the Ontario Government which included the introduction of the first-ever "money back guarantee" for government services in North America!

She was responsible for overseeing the change and renewal agenda for the Ontario Lottery and Gaming Corporation when she became its interim CEO in 2007. She established modern accountability structures in the Ontario Public Service involving nine supporting strategies such as Talent Management, Employee Engagement and the creation of a Youth and New Professional Secretariat.

As Assistant Deputy Minister of Corporate Services and Organizational Development with the Ministry of Health and Long-Term Care, DiEmanuele was the executive lead for the business support areas, including finance, human resources, organizational development, audit and technology.

Prior to her appointment to the public service, DiEmanuele was the Vice President of Branch and Small Business Banking, Retail Market/Human Resources for CIBC.

She received her Bachelor of Arts in Political Science from the University of Waterloo in 1987. She holds a Masters of Arts Degree in Political Science from the University of Toronto.

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